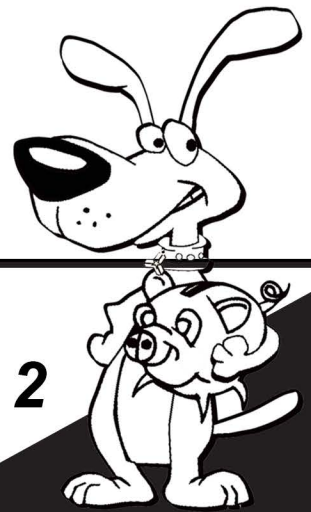


WHO WORKS



For a Bank? Part 2

The employees who work in the bank lobby are just a part of the team needed to make a community bank run smoothly. For example, the technology department makes sure the bank computers are working and bad guys can't get your information or your money.

The **T3 Technical Support Team** and the **TBTmyWay Service Center** help customers with banking services and computer support over the phone.

The **Operations** department makes sure everyone's account balances are right and that money is transferred when the customer asks for it to be moved.

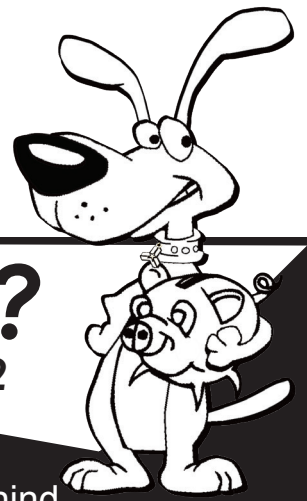
The **Accounting** department makes sure the bank is managing its money correctly.

In addition, the **Business Development** department helps the bank earn new accounts from local business owners and the **Executive Management Team** makes sure all of the bank departments are providing secure, accurate, responsive, and courteous service to everyone we meet.

The best part about working with a community bank is your banker lives in your town or close by. A community banker could be your neighbor, the parent of your friend, your Sunday school teacher, or a volunteer coach for your favorite sport. They care about the needs in the town because it is their town too.

Next time you deposit money in your **Cool Kids Savings Account**, be sure to say hi to all the people

WHO WORKS



For a Bank?

Part 2

In addition to the people in the bank branch lobby and side offices, there are a number of other roles needed to keep a bank running. Watch the video "Who Works in a Bank, Part Two" to learn about the people who work behind the scenes at the bank. Using the sheet below, draw a line from the job title to the correct description for that role.

TBTmyWay
Service Center

I help make sure the computers for the bank work properly and are protected from bad guys trying to access information about your money.

Executive
Management Team

I help customers with banking services and computer support over the phone.

Accounting
Department

I make sure everyone's account balances are right and that money is transferred when the customer asks for it to be moved.

Technology
Department

I make sure the bank is managing its money correctly.

Business
Development

I make sure all of the bank departments are providing secure, accurate, responsive, and courteous service to everyone we meet.

Operations
Department

I help the bank earn new accounts from local business owners and executives.